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— IMPORTANT —

What You Should Know About Garage Door & Operator Safety and Repair



Introducing the Preferred Customer Planned Maintenance Program
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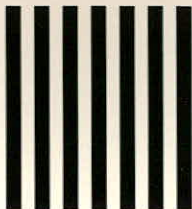
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Your Garage Door Needs Annual Service

SAFETY

Because garage doors are the largest moving objects in your home, safety should be the primary focus of maintenance and repair of door and operator systems. Because of the tensions in a door system, you should not attempt any adjustments that require tools.



AUTO REVERSE MECHANISM

To avoid injury or entrapment all garage door operators (openers) sold since 1993 have legally required auto-reverse mechanisms to comply with UL325 standards. In order to comply with UL325 MOST garage door openers produced before May 4, 1988 and ALL openers produced before April 15, 1982 no longer have parts manufactured, are considered UNSAFE and may not be repaired.

REPAIRS

The most costly repair an owner is likely to encounter with their door



system is replacement of a broken spring. In normal usage, springs will typically last 4 to 8 years. But breakage is unpredictable - it's impossible to tell how much spring life is left by visual inspection. Other relatively common



repairs include replacement of worn rollers or hinges, damaged cables, operator photocell safety devices, belts and gear kits. Most of these repairs can be prevented or reduced through scheduled maintenance.

AUTO REVERSE TEST



Check the auto-reverse feature by laying a two-by-four or other object under the door and closing it with the operator.

The door should automatically reverse direction as soon as it reaches the obstruction. (In some systems the door will not close if an obstruction is sensed in the door's path.)

BALANCE TEST

Start with the door in the closed position. If there is a garage door opener, disconnect it with the release mechanism so the door can be operated manually. The door should be able to be raised and lowered with little resistance. Release the door when it is open approximately three to four feet from the floor. The door should remain balanced in this position. If the door falls down to the floor, or rises to the fully open position, it is out of adjustment.



MANUAL OPERATION TEST

Open and close the door manually to the limits of operation and make sure the door travels smoothly.

PERFORMANCE TEST WITH POWER

Operate door from wall control and watch for smooth operation without hesitation or stops in door movement. Also listen for any squeaks or strains of the motor operating system or any unusual noises.

AUTOMATIC GARAGE DOOR OPENER

- ✓ Adjust Alignment of Safety Reversing Beams
- ✓ Perform UL325 Safety Reverse Test
- ✓ Inspect for Proper Operation
- ✓ Adjust Up & Down Force Sensitivity
- ✓ Tighten Drive Chain/Belt As Needed
- ✓ Lubricate Drive Train and All Sprockets
- ✓ Check Wiring and Connections
- ✓ Set Up & Down Limits As Needed
- ✓ Remove Cover and Inspect All Internal Gears and Belts
- ✓ Check Transmitters and Push Buttons for Proper Operation and Range

GARAGE DOOR

- ✓ Inspect, Adjust and Lubricate Springs
- ✓ Inspect Tension Spring Mounting Pad for Cracks and Splits
- ✓ Inspect Section Condition
- ✓ Inspect Door Alignment
- ✓ Inspect and Lubricate All Rollers
- ✓ Inspect and Tighten Hinges & Hardware
- ✓ Lubricate All Bearings
- ✓ Inspect Cables for Wear or Damage
- ✓ Inspect Drums/Bearings for Wear or Damage
- ✓ Inspect Locks for Proper Operation
- ✓ Inspect Weather Strip for Wear or Damage

Yes, please call me to schedule an annual planned maintenance appointment. I understand the charge will be \$69.95 for one garage door and operator. Each additional door system is \$29.95.

Name _____

Address _____

City/State _____

Phone _____

Email Address _____